Kent Specialist Children's Services

Performance Management Report

June 2017

Produced By: SC SCS Management Information
Publication Date: 17 July 2017

Kent County Council
kent.gov.uk

Guidance Notes

POLARITY

H	The aim of this indicator is to achieve the highest number/percentage possible.
L	The aim of this indicator is to achieve the lowest number/percentage possible.
T	The aim of this indicator is to stay close to the target that has been set.

RAG RATINGS

R	A red rating indicates that the current performance is signficantly away from the target set.
A	An amber rating indicates that the current performance is close to the target set.
G	A green rating indicates that the current performance has met the target that has been set.
No RAG Rating	RAG ratings are not applied to indicators that have a denominator less than 5.

DIRECTION OF TRAVEL (DOT)

⬆	A green arrow indicates that performance has improved this month when compared to last month. Depending on the polarity of the indicator, an improvement in performance could either be a reduction or increase in numbers/percentage.
⮕	An amber arrow indicates that performance has remained the same as last month.
⬇	A red arrow indicates that performance has worsened this month when compared to last month. Depending on the polarity of the indicator, a worsening in performance could either be a reduction or increase in numbers/percentage.

KEY TO ABBREVIATIONS

Num	Numerator	CP	Child Protection
Denom	Denominator	CIC	Children in Care
R12M	Rolling 12 Months	BLA	Becoming Looked After
SS	Snapshot	SGO	Special Guardianship Order
C&F Assessments	Child and Family Assessments	UASC	Unaccompanied Asylum Seeking Children
CIN	Child in Need	QSW	Qualified Social Worker
PF	Private Fostering	CSWT	Childrens Social Work Teams
IHA	Initial Health Assessment	PEP	Personal Education Plan

PERFORMANCE INDICATOR GRAPHS AND CHILD LEVEL DATA

The latest graphs and Child level data are published on the SCS Performance Management website (see screenshot below)

KEY CHANGES MADE TO THE REPORT THIS MONTH

SMALL DENOMINATORS

Caution should be applied in the overinterpretation of the results for those performance measures which are calculated against low numbers. In order to highlight this, any denominators with a value between 1 and 9 have been highlighted in light blue. Any indicators that have a denominator that is less than 5 have no RAG rating applied to them.

ROLLING 12 MONTHS

The rolling 12 month period that is being used in this report is: 01/07/2016   to   30/06/2017

ADOPTION & SG TEAM, ADOLESCENT TEAMS AND CRU

Please note that these teams do not have an indivdual scorecard as their caseholding numbers are very small, however, the performance of the children associated with these teams is counted within the county and relevant area level pages

MANAGEMENT INFORMATION CONTACT DETAILS

|	
Maureen Robinson - 03000 417164	Celene Benjamin - 03000 417022
Chris Nunn - 03000 417145	Ian Valentine - 03000 417189
Paul Godden - 03000 417078	Vikky Best - 03000 415846

SCS Activity

|	Caseloads - This month	Caseloads - Last month	Caseloads - Change	Referrals in last month	CF Assessments in last month	CP Plans - This month	CP Plans - Last month	CP Plans - Change	CP Starts in last month	CP Ends in last month	Total LAC - This month	Total LAC - Last month	Total LAC - Change	UASC LAC - This month	UASC LAC - Last month	UASC LAC - Change	LAC Starts in last month	LAC Ends in last month	PF Cases - This month	PF Cases - Last month	PF Cases - Change
Kent	10692	10454	+238	1746	1701	1283	1226	+57	159	102	1801	1847	-46	403	425	-22	68	91	23	25	-2
North Kent	1411	1308	+103	328	301	182	181	+1	12	11	265	265	0	68	63	+5	9	13	0	0	0
East Kent	2749	2757	-8	518	544	455	434	+21	58	36	619	621	-2	70	62	+8	15	20	7	7	0
South Kent	2066	2092	-26	391	442	397	385	+12	45	33	355	354	+1	61	59	+2	10	11	7	9	-2
West Kent	1566	1423	+143	350	336	228	211	+17	39	22	330	323	+7	71	59	+12	6	10	9	9	0
Disability Service	1187	1189	-2	21	50	21	15	+6	5	0	97	100	-3	1	1	0	0	1	0	0	0
Ashford CSWT	506	515	-9	136	163	131	122	+9	16	6	4	2	+2	0	0	0	4	1	2	2	0
Canterbury CSWT	454	428	+26	112	94	105	109	-4	6	9	11	11	0	0	0	0	3	2	3	1	+2
Dartford CSWT	291	281	+10	96	91	51	46	+5	8	2	2	4	-2	0	0	0	1	3	0	0	0
Dover CSWT	542	559	-17	130	148	111	114	-3	8	8	3	7	-4	0	0	0	0	0	5	7	-2
Gravesham CSWT	470	431	+39	124	99	66	70	-4	2	6	1	0	+1	0	0	0	4	3	0	0	0
Maidstone CSWT	516	473	+43	152	165	69	75	-6	7	9	2	4	-2	0	0	0	2	0	5	5	0
Sevenoaks CSWT	304	244	+60	105	94	35	35	0	2	2	2	1	+1	0	0	0	1	0	0	0	0
Shepway CSWT	599	613	-14	117	116	149	147	+2	21	14	9	17	-8	0	0	0	3	0	0	0	0
Swale CSWT	793	800	-7	172	221	147	133	+14	25	11	4	12	-8	0	0	0	0	2	2	2	0
Thanet Margate CSWT	369	422	-53	93	89	77	74	+3	15	9	4	7	-3	0	0	0	4	0	1	2	-1
Thanet Ramsgate CSWT	424	406	+18	131	127	101	95	+6	11	3	1	7	-6	0	0	0	0	2	1	2	-1
The Weald CSWT	656	574	+82	193	164	128	115	+13	30	9	5	5	0	0	0	0	4	1	4	4	0
North Kent CIC	313	317	-4	1	10	29	29	0	0	1	258	259	-1	68	63	+5	1	6	0	0	0
East Kent (Can/Swa) CIC	364	374	-10	0	5	11	12	-1	0	1	326	322	+4	51	49	+2	1	6	0	0	0
East Kent (Tha) CIC	300	283	+17	1	6	14	11	+3	1	3	258	245	+13	19	13	+6	2	6	0	0	0
South Kent CIC	374	369	+5	0	11	6	2	+4	0	5	336	326	+10	61	59	+2	1	9	0	0	0
West Kent CIC	368	351	+17	1	2	31	21	+10	2	4	322	313	+9	71	59	+12	0	9	0	0	0
SUASC Service	188	210	-22	65	26	0	0	0	0	0	131	181	-50	131	181	-50	19	34	0	0	0
Disability EK	544	549	-5	6	28	13	11	+2	2	0	58	60	-2	1	1	0	0	0	0	0	0
Disability WK	643	640	+3	15	22	8	4	+4	3	0	39	40	-1	0	0	0	0	1	0	0	0
Adoption & SG	150	128	+22	22	0	0	0	0	0	0	3	3	0	0	0	0	0	0	0	0	0
Care Leaver Service (18+)	1335	1315	+20	1	0	0	0	0	0	0	1	0	+1	1	0	+1	0	2	0	0	0

SCS Activity

County Level

Caseloads over the last 5 years

Referrals over the last 5 years

CP Plans over the last 5 years

CP Starts over the last 5 years

LAC over the last 5 years

LAC Starts over the last 5 years

UASC LAC over the last 5 years

UASC LAC Starts over the last 5 years
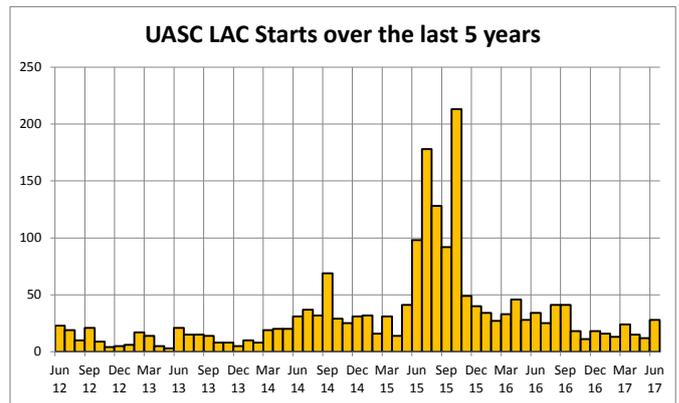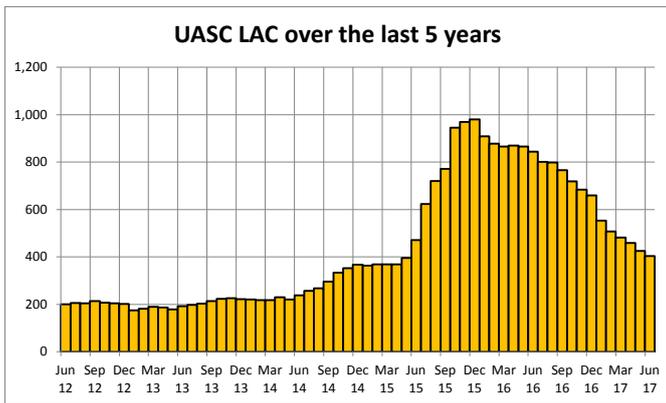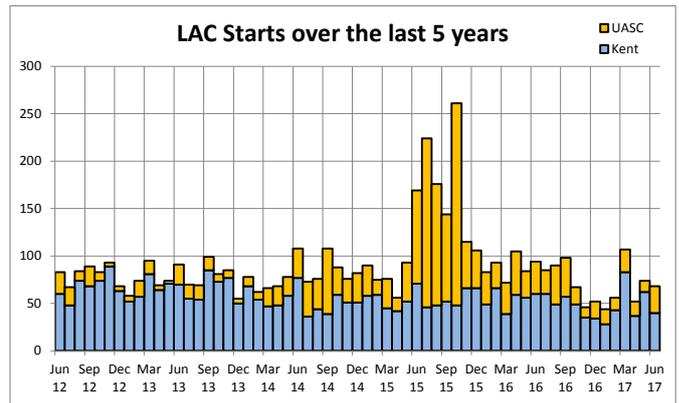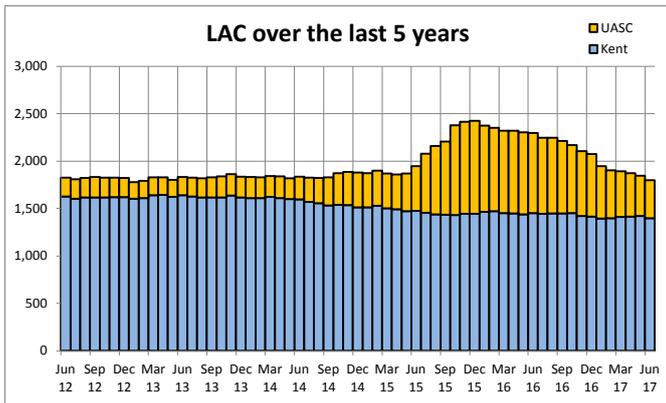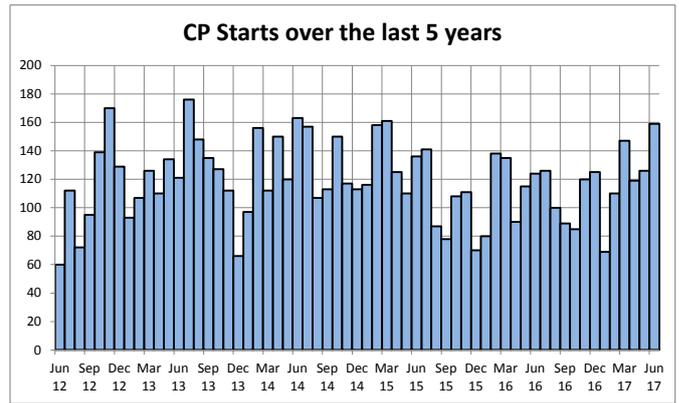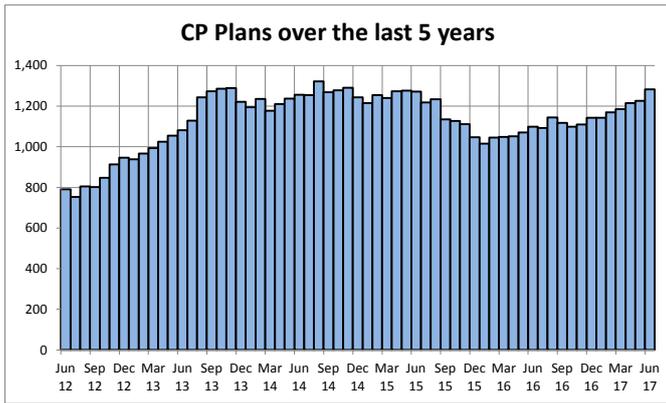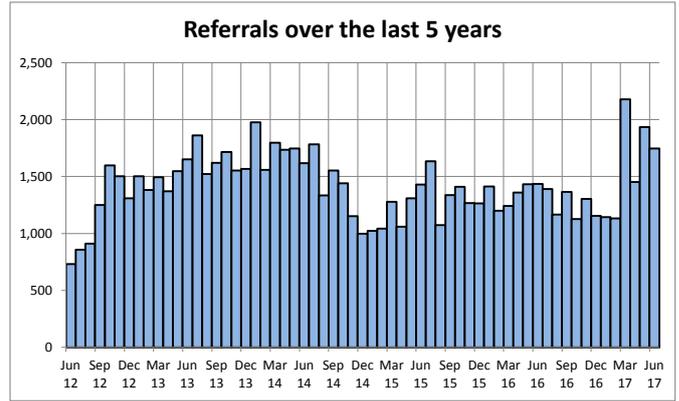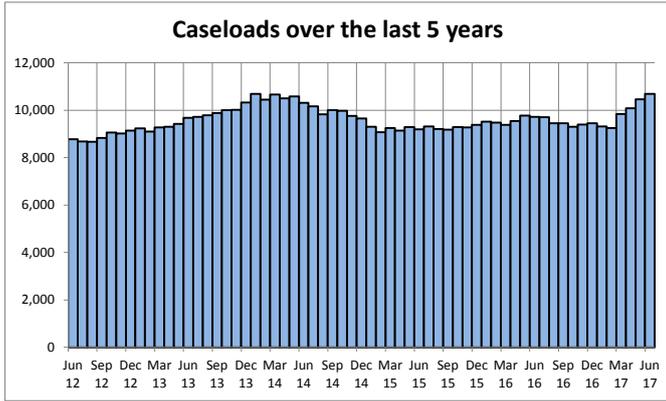
Scorecard - Kent

Jun 2017

Indicators	Polarity	Data Period	Latest Result — Latest Result and RAG Status	Num	Denom	Target	1 month ago — Result	DoT	1 year ago — Result	DoT	Short Term Performance: Rolling 3 months and RAG Status
REFERRAL AND ASSESSMENTS											
% of referrals with a previous referral within 12 months	L	R12M	22.2% G	3792	17096	25.0%	22.3% ↑		21.9% ↓		19.5% G
% of C&F Assessments that were carried out within 45 working days	H	R12M	90.6% G	15150	16713	90.0%	91.0% ↓		89.1% ↑		88.3% A
% of Children seen at C&F Assessment	H	R12M	97.9% A	15591	15930	98.0%	98.0% ↓		98.2% ↓		97.1% A
CHILDREN IN NEED											
% of CIN with a CIN Plan in place	H	SS	78.3% R	1927	2461	90.0%	80.9% ↓		89.3% ↓		- -
% of CIN who have been seen in the last 28 days	H	SS	82.0% A	1676	2044	90.0%	82.2% ↓		85.1% ↓		- -
Numbers of Unallocated Cases	L	SS	14 R	-	-	0	0 ↓		1 ↓		- -
PRIVATE FOSTERING											
% of PF visits held in timescale (Current PF Arrangements only)	H	SS	81.3% A	122	150	90.0%	81.2% ↑		83.9% ↓		- -
MISSING CHILDREN											
% of Returner Interviews completed within 3 working days	H	R12M	73.2% R	1312	1792	85.0%	75.2% ↓		66.4% ↓		72.2% R
CHILD PROTECTION											
% of Current CP Plans lasting 18 months or more	L	SS	5.8% G	74	1283	10.0%	6.9% ↑		6.1% ↑		- -
% of CP Visits held within timescale (Current CP only)	H	SS	86.5% A	18453	21340	90.0%	87.4% ↓		91.1% ↓		- -
% of CP cases which were reviewed within required timescales	H	SS	100.0% G	888	888	98.0%	100.0% →		100.0% →		- -
% of Children becoming CP for a second or subsequent time	T	R12M	18.0% G	248	1375	17.5%	19.2% ↑		19.7% ↑		16.6% G
% of CP Plans lasting 2 years or more at the point of de-registration	L	R12M	4.5% G	54	1191	5.0%	4.2% ↓		2.5% ↓		4.6% G
% of Children seen at Section 47 enquiry	H	R12M	97.8% A	4775	4880	98.0%	97.9% ↓		98.3% ↓		98.1% G
% of ICPC's held within 15 working days of the S47 enquiry starting	H	R12M	85.0% A	1177	1385	85.0%	86.1% ↓		85.3% ↓		82.9% A
CHILDREN IN CARE											
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	11.9% A	215	1801	10.0%	12.1% ↑		13.0% ↑		- -
CIC Placement Stability: % in same placement for last 2 years	H	SS	68.2% A	373	547	70.0%	66.8% ↑		70.7% ↓		- -
% of CIC Foster Care in KCC Foster Care/Rel & Friends placements (exc UASC)	H	SS	86.1% G	975	1132	85.0%	86.5% ↓		87.1% ↓		- -
% of CIC placed within 20 miles from home (exc UASC)	H	SS	80.1% G	1078	1345	80.0%	80.3% ↓		81.1% ↓		- -
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	62.2% R	1304	2095	90.0%	62.1% ↑		59.7% ↑		58.3% R
% of Children who participated at CIC Reviews	H	R12M	96.1% G	4949	5150	95.0%	95.9% ↑		95.4% ↑		96.0% G
% of CIC cases which were reviewed within required timescales	H	SS	98.9% G	1728	1747	98.0%	99.0% ↓		97.8% ↑		- -
% of CIC cases where all Dental Checks were held within required timescale	H	SS	88.6% A	1470	1660	90.0%	88.8% ↓		94.5% ↓		- -
% of CIC cases where all Health Assessments were held within required timescale	H	SS	83.8% R	1391	1660	90.0%	86.1% ↓		85.4% ↓		- -
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	85.6% A	409	478	90.0%	85.8% ↓		37.8% ↑		83.9% A
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	45.5% A	540	1186	60.0%	45.7% ↓		55.6% ↓		- -
ADOPTION											
% of cases adoption agreed as plan within 4mths, for those with an agency decision	H	R12M	62.8% R	71	113	80.0%	63.2% ↓		67.0% ↓		53.8% R
Ave. no of days between bla and moving in with adoptive family (for children adopted)	L	R12M	354.4 G	33311	94	426.0	364.4 ↑		452.9 ↑		344.4 G
Ave. no of days between court authority to place a child and the decision on a match	L	R12M	121.9 A	10971	90	121.0	122.6 ↑		199.7 ↑		113.0 G
% of Children leaving care who were adopted (exc UASC)	H	R12M	15.3% G	94	615	15.0%	14.8% ↑		13.8% ↑		18.0% G
CARE LEAVERS											
% of Care Leavers that Kent is in touch with	H	R12M	85.0% G	1328	1562	85.0%	86.1% ↓		60.3% ↑		79.2% A
% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	93.8% G	1259	1342	90.0%	94.1% ↓		92.8% ↑		91.9% G
% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	64.2% A	861	1342	65.0%	63.1% ↑		59.1% ↑		65.1% G
% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	92.5% G	1253	1354	90.0%	93.7% ↓		94.3% ↓		- -
QUALITY ASSURANCE											
% of Case File Audits completed	H	R12M	97.2% G	456	469	95.0%	97.6% ↓		98.7% ↓		- -
% of Case File Audits rated good or outstanding	H	R12M	69.5% A	317	456	70.0%	67.4% ↑		64.1% ↑		- -
% of CP Social Work Reports rated good or outstanding	H	R12M	65.9% A	1551	2355	75.0%	66.5% ↓		65.8% ↑		62.1% A
% of CIC Care Plans rated good or outstanding	H	R12M	69.0% A	3520	5101	75.0%	69.6% ↓		61.9% ↑		65.8% A
STAFFING											
% of caseholding posts filled by KCC Permanent QSW	H	SS	79.7% A	398.1	499.8	85.0%	80.6% ↓		75.5% ↑		- -
% of caseholding posts filled by agency staff	L	SS	16.9% A	84.6	499.8	15.0%	16.7% ↓		18.3% ↑		- -
Average Caseloads of social workers in CIC Teams	L	SS	16.7 A	1719	103.0	15.0	15.7 ↓		16.1 ↓		- -
Average Caseloads of social workers in CSWTs	L	SS	24.6 R	5924	240.6	18.0	23.8 ↓		21.3 ↓		- -
Average Caseloads of fostering social workers	L	SS	16.0 G	769	48.0	18.0	16.6 ↑		17.4 ↑		- -

	GREEN	AMBER	RED
LATEST PERFORMANCE RAG RATING	17	19	7

Scorecard - Impact of UASC

Indicators	Polarity	Data Period	INCLUDING UASC Latest Result and RAG Status	Num	Denom	Target	EXCLUDING UASC Latest Result and RAG Status	Num	Denom	Variance with UASC excluded
CHILDREN IN CARE - KENT										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	11.9% A	215	1801	10.0%	11.9% A	167	1398	+0.0%
CIC Placement Stability: % in same placement for last 2 years	H	SS	68.2% A	373	547	70.0%	68.1% A	369	542	-0.1%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	62.2% R	1304	2095	90.0%	63.1% R	920	1459	+0.8%
% of Children who participated at CIC Reviews	H	R12M	96.1% G	4949	5150	95.0%	98.1% G	3397	3464	+2.0%
% of CIC cases which were reviewed within required timescales	H	SS	98.9% G	1728	1747	98.0%	99.1% G	1352	1364	+0.2%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	88.6% A	1470	1660	90.0%	89.0% A	1144	1285	+0.5%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	83.8% R	1391	1660	90.0%	89.1% A	1145	1285	+5.3%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	85.6% A	409	478	90.0%	85.4% A	404	473	-0.2%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	45.5% A	540	1186	60.0%	52.9% A	484	915	+7.4%
CHILDREN IN CARE - NORTH KENT AREA										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.5% A	33	265	10.0%	11.2% A	22	197	-1.3%
CIC Placement Stability: % in same placement for last 2 years	H	SS	62.2% R	51	82	70.0%	61.7% R	50	81	-0.5%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	66.8% R	167	250	90.0%	64.2% R	138	215	-2.6%
% of Children who participated at CIC Reviews	H	R12M	98.7% G	672	681	95.0%	98.6% G	485	492	-0.1%
% of CIC cases which were reviewed within required timescales	H	SS	98.8% G	255	258	98.0%	98.4% G	187	190	-0.4%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	88.4% A	221	250	90.0%	86.3% A	157	182	-2.1%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	84.0% R	210	250	90.0%	89.0% A	162	182	+5.0%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	87.3% A	62	71	90.0%	87.3% A	62	71	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	36.2% R	63	174	60.0%	37.7% R	49	130	+1.5%
CHILDREN IN CARE - EAST KENT AREA										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.3% A	76	619	10.0%	11.5% A	63	549	-0.8%
CIC Placement Stability: % in same placement for last 2 years	H	SS	74.0% G	159	215	70.0%	74.2% G	158	213	+0.2%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	59.6% R	375	629	90.0%	59.8% R	345	577	+0.2%
% of Children who participated at CIC Reviews	H	R12M	96.6% G	1493	1545	95.0%	98.5% G	1321	1341	+1.9%
% of CIC cases which were reviewed within required timescales	H	SS	99.2% G	600	605	98.0%	99.3% G	532	536	+0.1%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	88.5% A	506	572	90.0%	88.3% A	445	504	-0.2%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	86.9% A	497	572	90.0%	88.1% A	444	504	+1.2%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	86.0% A	172	200	90.0%	86.0% A	172	200	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	52.0% A	217	417	60.0%	55.2% A	200	362	+3.2%
CHILDREN IN CARE - SOUTH KENT AREA										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	15.5% R	55	355	10.0%	16.0% R	47	294	+0.5%
CIC Placement Stability: % in same placement for last 2 years	H	SS	62.2% R	61	98	70.0%	61.9% R	60	97	-0.4%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	65.6% R	246	375	90.0%	65.5% R	226	345	-0.1%
% of Children who participated at CIC Reviews	H	R12M	97.1% G	881	907	95.0%	97.6% G	734	752	+0.5%
% of CIC cases which were reviewed within required timescales	H	SS	98.6% G	341	346	98.0%	98.9% G	282	285	+0.4%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	96.9% G	311	321	90.0%	96.5% G	251	260	-0.3%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	92.8% G	298	321	90.0%	93.1% G	242	260	+0.2%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	83.3% A	85	102	90.0%	83.3% A	85	102	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	51.2% A	111	217	60.0%	57.8% A	100	173	+6.7%
CHILDREN IN CARE - WEST KENT AREA										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	10.6% A	35	330	10.0%	11.6% A	30	259	+1.0%
CIC Placement Stability: % in same placement for last 2 years	H	SS	62.1% R	64	103	70.0%	61.8% R	63	102	-0.4%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	66.1% R	197	298	90.0%	64.5% R	171	265	-1.6%
% of Children who participated at CIC Reviews	H	R12M	98.4% G	847	861	95.0%	98.7% G	629	637	+0.4%
% of CIC cases which were reviewed within required timescales	H	SS	99.7% G	324	325	98.0%	100.0% G	254	254	+0.3%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	83.0% R	259	312	90.0%	83.0% R	200	241	-0.0%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	86.2% A	269	312	90.0%	90.0% G	217	241	+3.8%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	89.8% A	79	88	90.0%	89.8% A	79	88	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	55.9% A	127	227	60.0%	66.1% G	113	171	+10.1%
OTHER INDICATORS - KENT										
% of Care Leavers that Kent is in touch with	H	R12M	85.0% G	1328	1562	85.0%	89.4% G	675	755	+4.4%
% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	93.8% G	1259	1342	90.0%	92.6% G	629	679	-1.2%
% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	64.2% A	861	1342	65.0%	49.5% R	336	679	-14.7%
% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	92.5% G	1253	1354	90.0%	92.0% G	543	590	-0.5%
% of C&F Assessments that were carried out within 45 working days	H	R12M	90.6% G	15150	16713	90.0%	90.7% G	14934	16466	+0.0%
Numbers of Unallocated Cases	L	SS	14 R	-	-	0	14 R	-	-	0